

I.S.P.C.
June 9, 2010
Meeting Minutes

Attendees: *Ken Kuszak, Craig Gifford, Terry Lowe, Ray Stevens, Dennis Meyer, and Rick Hoppe*

Administraton:
VOIP

We have met with Microsoft, Shore Tel, and CISCO so far on VOIP. We have a meeting scheduled on Monday with Windstream. The committee is presently leaning towards CISCO, which is who Lincoln Public Schools went through for their VOIP. Tim Pratt and Ken went to visit with Lincoln Public Schools and learned that they have been on the system since 2000 and currently have 3,000 phones involved with more being added from East High School. The school system has been very happy with the support they have received from CISCO. We are guessing at this time, both City and County combined would be 2,500 phones and CISCO has quoted us between \$1-1.5 million for the project, however, they would finance us at 0% interest for two years plus the amount of time the project takes to implement. Public Works/Engineering Services has to relocate to another building before September 1st, so we are looking at them, along with I.S. as pilot locations. We would try VOIP at these two agencies for 2-3 months until we felt comfortable enough to start adding to other City agencies.

Thin Clients

We have not dropped the Thin Clients project, but it is on low priority at this time due to heavy workload in other areas.

Trabert Hall Water Damage

Dennis Meyer inquired as to how much water damage has been reported from Trabert Hall. Ken did not know of any, but will advise Sue Eckley of any reported to us.

Information Services Manager

Interviews for the Information Services Manager position will be happening tomorrow. There are three candidates for this position being interviewed on Thursday..

Sheriff's Office - MicroSoft Exchange

Jim Baird from the Sheriff's office contacted Ken inquiring about MicroSoft Exchange for email. We converted Jim over to Exchange to try it, and he really likes it, but is concerned about the cost involved to migrate all of the Department. We advised him that if they use the web version of Exchange, we will pay for the license to convert the Sheriff's Office.

Systems Development:

InterLocal Agreement Modification

Terry handed out a copy of an email, requested by Miki Esposito, J.D., about the proper ways to disband those committees from the InterLocal Agreement which are no longer meeting. The CJIS and GAIC members have all been notified of the disbandment of their meetings, however, CJIS reports are still being compiled and sent to those on the distribution list on a quarterly basis. Terry asked that the InterLocal agreement be reviewed by all for other necessary updates.

InterLinc eGov

I.S. completed the new County web site including the revised villages information on 06/01/10. The County WAC met for the third time to review the site and will be meeting again on 07/08/10. WAC approved the site as production ready so we plan to go live the week of 06/21-25/10. Media release information and go live dates will be coordinated by Gwen. The Special Needs Linc continues to be demonstrated with the most recent one taking place in David City on 05/17/10. LLCHD has joined the SNL group and has asked for time to give additional input to the process. Doing so will delay the roll out of this application until the fall of 2010.

EnterpriseOne (PeopleSoft)

We returned to a normal support mode with only a ½ FTE commitment. (80 hours per month). We actually averaged less than 30 hours per month for the full fiscal year resulting in a savings of \$44,181. The Technical Support manager provided new processor upgrade information to the EI management group along with other related support issues.

Parks and Recreation Class Registration System

No work was done on this project in May due to other assignments.

Inmate Tracking and Management System

I.S. sent Dennis the fiscal year end summary for the project, along with the projected needs for funding next fiscal year (\$87,264). The Inmate Account and Investigative Reports modules have been completed. At the present time, we are two weeks ahead of schedule with this project. Requested time-off is being monitored closely and only approved if we can remain ahead of schedule.

Vendor Software Support/Selection

I.S. continues to be engaged in a limited way for a number of efforts to help select or do major upgrades o vendor software packages. LLCHD continues to implement the new medical records system. LFR is in the planning/implementation stages to deploy TabletPC, the replacement product of EMS Pro. Some, but very limited, involvement with the Permits Plus to Accela Automation project.

ASP.NET Training

Terry advised how fortunate we were to contract with a local trainer from Southeast Community College for our ASP.NET training. We have 6 of our programmers in training, along with Nick and Chris assisting in the room beings they are already trained. Next week will be a 5-day projects class designed to work on projects using what has been learned so far. The training will be helpful when we soon leave Oracle to go with SQL and we will need to rewrite some of the small applications. The largest application which will be rewritten is the employment system.

Technical Support:

GIS Map Server failure

Craig informed everyone about the issue with the Map server failure that occurred last week. We have a newer GIS Map server out there, but not everyone has migrated, so actually we have two servers in operation. It was our old server that had a component fail and unfortunately, ESRI Support did not have a solution except to try installing in different ways. Jim Anderson took a different route and got the server back up and running. The only agency that we know was affected is Water.

Next Meeting:

July 8, 2010